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VIA E-MAIL and ECFS

May 15, 2017

William Dever (william.dever@fcc.gov)
Ben Childers (ben.childers@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

**Re: CenturyLink QC 1st Quarter 2017 Special Access Metrics Report No. 1
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Dever, Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* (*MO&O*) released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, CenturyLink QC¹ files its Special Access Metrics Report for the First Quarter of 2017. This Report No. 1 includes all of the metrics required in the *MO&O* with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the *MO&O*, the metrics are "[due] to the Commission by the 45th day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60th day after the end of the quarter."²

If you have questions regarding this report, please contact me at 206-346-9428 or at Glenda.weibel@centurylink.com.

Sincerely,

/s/Glenda R. Weibel

Attachment

¹ Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

² *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	JANUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	100.00%	1	100.00%		.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	523	96.94%	209	96.17%	-1.2	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	40	92.50%	10	90.00%	-1.16	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	256	92.19%	151	84.77%	-2.18	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	1	100.00%	-1.59	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	628	1.27%	78	0.00%	-0.83	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	19970	2.29%	10468	2.06%	-0.21	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1970	0.76%	1384	0.14%	0.51	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	12:53				.
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	458	4:08	216	4:32	-1.7	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	2:38	2	9:52	-3.64	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	18	94.44%	3	100.00%	-1.65	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	524	94.08%	197	93.40%	-1.13	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	60	100.00%	8	87.50%	-2.68	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	319	95.61%	102	84.31%	-2.43	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	3	66.67%	-1.67	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	768	0.39%	108	1.85%	-2.15	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	21127	0.99%	10815	0.92%	-0.61	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2203	0.86%	1432	0.84%	-0.95	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	11:17	2	5:48	-1.13	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	209	3:06	99	4:22	-2.61	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	19	4:50	12	3:33	-0.65	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%				.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	253	92.09%	91	95.60%	-0.56	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	38	94.74%	5	100.00%	-1.47	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%				.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	123	93.50%	24	83.33%	-2.01	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	JANUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	100.00%	2	50.00%	-2.21	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	568	0.88%	35	2.86%	-1.7	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11210	1.28%	5666	1.36%	-1.24	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1122	0.09%	932	0.11%	-1.08	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	19:59	1	123:07	-5.3	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	144	5:07	77	5:06	-1.02	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:08	1	1:04	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%	7	100.00%	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	93	100.00%	40	95.00%	-2.32	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	83.33%			.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	32	90.63%	23	69.57%	-2.21	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%			.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	157	1.91%	5	0.00%	-1.81	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4294	2.59%	2987	2.88%	-1.46	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	468	0.21%	345	1.16%	-2.04	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	8:53			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	111	6:26	86	6:33	-1.07	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:33	4	8:18	-2.02	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	65	87.69%	8	87.50%	-1.01	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	394	91.37%	86	88.37%	-1.32	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	63	95.24%	5	60.00%	-2.77	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	6	83.33%	-1.38	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	169	88.17%	51	92.16%	-0.74	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	9	77.78%	2	50.00%	-1.49	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1303	0.92%	224	0.45%	-0.86	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17285	0.98%	7172	1.10%	-1.53	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1858	0.75%	1078	0.28%	-0.01	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	5:55	1	5:32	-1.27	

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MARCH 2017

State	Metric	Metric Name	Product	JANUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	169	3:50	79	3:42	-1.08	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	2:22	3	5:12	-1.42	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%			.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	78	88.46%	34	88.24%	-1.02	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	1	0.00%	-2.05	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0						
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	47	93.62%	34	82.35%	-1.97	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	0.00%	.	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	240	0.00%	20	0.00%	.	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4136	1.16%	2171	1.15%	-0.98	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	428	0.23%	339	0.59%	-1.48	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	48	5:35	25	4:11	-0.62	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:29	2	1:56	-2.03	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%			.	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	86	94.19%	35	97.14%	-0.91	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	11	90.91%	4	75.00%	-1.49	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	15	93.33%	6	100.00%	-1.34	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%	.	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	275	0.00%	42	2.38%	-2.56	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3204	1.15%	1559	1.03%	-0.76	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	295	0.00%	252	0.00%	.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			1	6:08	.	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	37	9:19	16	10:05	-1.08	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	14	92.86%			.	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	143	97.20%	34	94.12%	-1.54	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	93.33%	5	80.00%	-1.52	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	

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Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	JANUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	43	93.02%	12	83.33%	-1.63	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	3	66.67%	-1.67	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	440	0.91%	97	2.06%	-1.59	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6226	1.86%	2567	0.93%	0.92	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	564	0.00%	433	0.46%	-1.98	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:52	2	16:44	-2.29	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	116	5:17	24	5:46	-1.26	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			2	1:16	.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%			.	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	167	96.41%	48	97.92%	-1.01	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	94.12%	4	75.00%	-1.71	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%	.	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	71	91.55%	44	95.45%	-0.76	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	3	66.67%	-1.41	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	290	1.03%	21	0.00%	-1.53	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6402	2.30%	3701	1.78%	0.05	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	742	0.54%	631	0.00%	0.12	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	6:02			.	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	147	3:03	66	3:48	-1.9	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	4:36			.	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	26	96.15%	1	100.00%	-2.09	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	243	94.24%	103	85.44%	-2.35	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	82.35%	5	60.00%	-1.64	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	62	82.26%	82	87.80%	-0.58	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	2	50.00%	-1.23	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	660	0.30%	44	0.00%	-1.71	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10279	0.85%	4546	0.92%	-1.28	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1149	0.52%	939	0.53%	-1.02	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	14:10			.	

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Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	JANUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	87	3:55	42	4:58	-1.73	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:30	5	1:24	-1.01	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%			.	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	53	88.68%	21	85.71%	-1.21	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	100.00%	2	100.00%	.	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	38	92.11%	5	40.00%	-2.92	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%	4	100.00%	-0.74	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	185	0.00%	35	0.00%	.	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2812	1.03%	1143	1.75%	-2.13	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	270	0.37%	170	0.00%	-1.18	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	29	4:36	20	6:49	-1.75	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	4:43			.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	43	93.02%	3	100.00%	-1.54	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	235	97.87%	66	100.00%	-0.72	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	28	100.00%	6	100.00%	.	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0						
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	103	90.29%	30	70.00%	-2.7	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	80.00%	2	100.00%	-1.34	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	281	0.00%	17	0.00%	.	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8840	2.14%	3539	1.50%	0.41	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	988	0.61%	645	0.31%	-0.49	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	189	3:35	53	4:57	-2.2	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:51	2	8:26	-1.67	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	100.00%			.	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	460	90.65%	126	89.68%	-1.12	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	42	85.71%	6	100.00%	-0.89	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	238	94.96%	72	72.22%	-3.78	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	JANUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	3	100.00%	-1.11	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	794	0.88%	198	6.06%	-3.89	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16992	1.18%	7159	1.05%	-0.47	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1756	1.03%	1142	0.09%	0.86	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	11:30	12	8:31	-0.74	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	200	4:01	75	4:58	-1.78	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	2:51	1	12:54	-9.91	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	1	100.00%	.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	84	98.81%	15	100.00%	-1.63	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%	1	100.00%	.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	65	89.23%	11	72.73%	-1.91	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	148	0.00%	29	0.00%	.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2618	0.84%	1655	1.33%	-1.94	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	240	0.42%	165	0.00%	-1.14	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	22	4:06	22	5:01	-1.25	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:10			.	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	FEBRUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	20	45.00%	1	0.00%	-1.54	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	293	75.77%	197	96.45%	2.25	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	76.47%	24	87.50%	-0.69	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%			.	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	147	84.35%	76	84.21%	-1.02	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	623	1.61%	78	2.56%	-1.37	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	19709	1.81%	10381	1.64%	-0.35	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1955	0.31%	1382	0.43%	-1.37	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	4:00	2	1:00	-0.02	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	356	3:32	170	3:55	-1.72	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	3:24	6	1:46	-0.25	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	37.50%	3	33.33%	-1.08	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	272	79.41%	153	84.97%	-0.36	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	68.18%	22	63.64%	-1.19	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	1	100.00%	.	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	85	95.29%	79	83.54%	-2.5	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	50.00%	1	0.00%	-1.55	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	763	0.26%	108	0.93%	-1.67	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	20787	0.83%	10778	0.92%	-1.51	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2175	0.83%	1433	0.56%	-0.43	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	17:37	1	3:05	-0.61	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	172	3:15	99	4:42	-2.02	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	18	2:37	8	9:36	-1.87	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%			.	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	157	78.98%	91	75.82%	-1.29	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	81.25%	4	25.00%	-2.33	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	60	76.67%	21	76.19%	-1.03	

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	FEBRUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%				.
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	566	0.35%	35	0.00%	-1.74	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11103	0.68%	5609	0.75%	-1.28	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1101	0.18%	931	0.00%	-0.21	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	5:12				.
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	76	4:16	42	10:47	-1.81	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:26				.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	0.00%	5	60.00%	-0.44	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	91	75.82%	38	94.74%	0.47	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	100.00%	4	50.00%	-2.81	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%	2	50.00%	-1.94	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	33	60.61%	22	81.82%	-0.16	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%				.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	160	0.00%	5	20.00%	-4.45	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4207	1.47%	2990	1.40%	-0.85	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	466	0.64%	345	0.29%	-0.9	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			1	1:32		.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	62	4:02	42	3:57	-0.97	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	2:10	1	0:24	-0.43	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	18	27.78%	11	81.82%	0.51	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	287	82.58%	107	87.85%	-0.44	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	53	54.72%	15	86.67%	0.22	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%	1	100.00%		.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	90	91.11%	24	91.67%	-1.23	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	18	94.44%	3	100.00%	-1.65	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1287	0.47%	220	0.00%	-0.83	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17088	0.54%	7111	0.70%	-1.93	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1862	0.59%	1081	0.19%	-0.03	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	9:25				.

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State	Metric	Metric Name	Product	FEBRUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	92	3:20	50	3:52	-1.44	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	2:19	2	1:33	-0.59	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%				.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	85	85.88%	19	89.47%	-1.01	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	100.00%	6	66.67%	-1.69	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	27	92.59%	10	60.00%	-2.45	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	234	0.85%	20	0.00%	-1.63	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4142	1.52%	2169	0.74%	0.62	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	425	0.00%	339	0.00%		.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	7:35				.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	63	4:38	16	3:09	-0.49	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	31	45.16%	18	83.33%	0.44	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	66.67%	5	40.00%	-1.44	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	15	93.33%	5	80.00%	-1.52	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%				.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	274	0.00%	41	0.00%		.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3174	0.91%	1537	1.30%	-1.75	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	292	0.00%	251	0.00%		.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	29	8:32	20	5:21	-0.83	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			1	100.00%		.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	75	82.67%	25	84.00%	-1.11	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	78.95%	4	100.00%	-0.9	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.

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MARCH 2017

State	Metric	Metric Name	Product	FEBRUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	33	78.79%	7	71.43%	-1.26	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	434	0.92%	97	1.03%	-1.06	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6145	0.99%	2551	0.90%	-0.76	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	564	0.71%	433	0.46%	-0.96	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	11:35	1	6:43	-1	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	61	3:38	23	5:05	-1.6	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:54	2	2:11	-1.23	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	50.00%	2	100.00%	-1	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	106	78.30%	71	90.14%	0.15	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	71.43%	10	50.00%	-1.54	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	32	90.63%	33	90.91%	-1.23	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			5	100.00%		
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	288	0.35%	22	0.00%	-1.89	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6341	1.55%	3703	1.78%	-1.55	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	737	0.81%	636	0.79%	-0.96	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:13				
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	98	3:08	66	4:16	-2.01	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	4:03	5	5:14	-1.14	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	0.00%	10	100.00%	-0.19	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	157	89.81%	123	90.24%	-1.04	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	12	66.67%	-2.11	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	35	80.00%	90	83.33%	-0.88	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%				
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	650	0.77%	15	0.00%	-1.75	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10221	0.48%	4500	0.38%	-0.48	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1147	0.09%	935	0.53%	-2.15	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	5:27				

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State	Metric	Metric Name	Product	FEBRUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	49	2:25	17	5:33	-2.19	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	4:03	5	2:58	-0.86	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%				.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	42	59.52%	20	85.00%	0.07	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	60.00%	7	57.14%	-1.06	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	7	71.43%	10	100.00%	-0.38	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	183	0.00%	35	0.00%		.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2762	1.70%	1147	0.87%	0.2	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	267	0.75%	169	0.00%	-0.81	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	47	4:21	10	9:01	-1.78	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:22				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	50.00%	3	66.67%	-1.32	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	129	61.24%	168	94.64%	3.35	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	80.00%	1	100.00%	-1.54	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	48	93.75%	13	92.31%	-1.11	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	275	0.00%	17	0.00%		.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8798	1.84%	3495	1.34%	0.17	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	965	0.83%	644	0.47%	-0.47	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	162	3:42	47	3:49	-1.11	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:39	3	1:23	-0.54	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	50.00%				.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	269	81.04%	98	95.92%	0.84	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	24	87.50%	6	50.00%	-2.25	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	0.00%				.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	92	80.43%	16	81.25%	-1.19	

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State	Metric	Metric Name	Product	FEBRUARY 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	1	100.00%	.	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	787	0.13%	197	3.55%	-3.91	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16815	1.22%	7104	1.55%	-2.24	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1743	0.63%	1141	0.18%	0.09	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	8:44	7	4:07	-0.49	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	205	4:22	110	5:20	-2.06	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	2:34	2	1:32	-0.6	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	51	88.24%	21	85.71%	-1.18	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	80.00%	1	100.00%	-1.59	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	17	88.24%	9	44.44%	-2.46	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	147	0.00%	29	0.00%	.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2609	1.57%	1645	0.97%	0.01	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	238	0.42%	164	0.00%	-1.14	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	41	2:38	16	2:35	-0.99	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:08			.	

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MARCH 2017

State	Metric	Metric Name	Product	MARCH 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	66.67%				.
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	254	94.49%	217	96.77%	-0.51	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	43	83.72%	12	91.67%	-0.9	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	142	86.62%	127	86.61%	-1	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%	13	100.00%	-0.71	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	622	0.16%	79	2.53%	-2.85	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	19496	1.86%	10371	1.78%	-0.73	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1928	0.10%	1386	0.14%	-1.2	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	0:42	2	3:42	-8.82	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	362	3:37	185	3:49	-1.39	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	2:24	2	7:44	-4.49	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	66.67%	3	100.00%	-1	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	261	95.79%	225	95.56%	-1.06	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	36	83.33%	36	63.89%	-2.14	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	136	98.53%	89	88.76%	-2.94	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	7	100.00%		.
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	759	1.05%	106	0.00%	-0.77	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	20549	1.45%	10720	1.17%	0.26	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2139	1.03%	1438	0.97%	-0.9	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	6:25				.
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	298	3:27	125	5:32	-2.09	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	22	4:18	14	4:50	-1.2	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	46.67%	1	100.00%	-1	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	194	93.81%	103	98.06%	-0.31	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	22	72.73%	3	100.00%	-0.88	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	85	84.71%	46	93.48%	-0.27	

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Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	MARCH 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	50.00%				.
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	562	0.53%	35	0.00%	-1.59	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10986	1.18%	5525	0.92%	-0.08	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1091	0.37%	930	0.22%	-0.62	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	9:25				.
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	130	3:53	51	4:06	-1.14	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	9:01	2	1:55	-0.93	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	100.00%				.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	62	90.32%	38	94.74%	-0.77	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	85.71%	1	100.00%	-1.7	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0						.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	27	85.19%	23	73.91%	-1.6	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	100.00%				.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	159	1.26%	5	0.00%	-1.94	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4175	1.15%	2997	1.43%	-1.65	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	462	0.43%	345	1.16%	-1.72	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	4:52				.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	48	4:04	43	7:02	-1.96	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	24:25	4	1:26	0.06	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	74	50.00%	11	100.00%	0.87	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	236	90.68%	101	99.01%	0.41	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	70	90.00%	21	80.95%	-1.68	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0			4	100.00%		.
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	119	94.12%	33	81.82%	-2.36	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	19	94.74%	2	100.00%	-1.8	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1273	0.71%	214	0.47%	-1.1	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16831	0.76%	7084	1.04%	-2.33	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1838	0.49%	1074	0.37%	-0.72	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	7:16	1	3:02	-0.55	

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Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	MARCH 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	128	3:25	74	4:52	-1.94	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	9	3:25	4	5:22	-2	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0						
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	69	95.65%	40	95.00%	-1.1	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	75.00%	2	50.00%	-1.37	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0						
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	17	76.47%	14	85.71%	-0.89	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%		.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	232	1.29%	20	0.00%	-1.47	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4122	1.41%	2189	0.78%	0.34	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	427	0.23%	339	0.00%	-1.09	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	17:26				.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	58	5:43	17	3:48	-0.59	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	42:23				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	38	86.84%	27	100.00%	-0.06	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	75.00%	1	100.00%	-1.51	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	4	100.00%	7	100.00%		.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%		.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	274	0.73%	41	0.00%	-1.42	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3135	0.99%	1529	1.05%	-1.11	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	292	0.34%	251	0.00%	-1.06	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:36				.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	31	5:07	16	6:11	-1.21	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	16:26				.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			5	100.00%		.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	57	94.74%	62	100.00%	-0.24	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	78.57%	3	100.00%	-1.05	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			1	100.00%		.

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Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	MARCH 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	11	90.91%	23	100.00%	-0.72	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	433	0.92%	98	0.00%	-0.91	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6081	1.15%	2548	0.75%	0.03	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	563	0.36%	433	0.23%	-1.15	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	10:42				
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	70	4:08	19	3:44	-0.87	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	4:07	1	2:01	-1.41	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	34	82.35%	2	50.00%	-1.68	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	135	96.30%	82	96.34%	-1.23	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	100.00%	6	100.00%		
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0						
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	51	90.20%	33	87.88%	-1.2	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			2	50.00%		
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	281	1.07%	21	0.00%	-1.52	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6171	1.15%	3700	1.89%	-2.83	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	725	0.55%	635	0.47%	-0.88	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	6:52				
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	71	4:38	70	3:22	-0.11	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:37	3	3:27	-1.66	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	24	41.67%	26	76.92%	0.38	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	132	87.88%	85	95.29%	0	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	88.24%	15	93.33%	-1.07	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	55	80.00%	85	85.88%	-0.58	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	2	100.00%	-0.74	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	645	0.16%	15	0.00%	-2.22	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10043	0.80%	4485	0.87%	-1.27	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1138	0.09%	931	0.32%	-1.73	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	4:55				

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Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	MARCH 2017					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	80	3:40	39	4:07	-1.42	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:53	3	2:53	-4.85	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	33.33%				.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	42	90.48%	18	100.00%	-0.55	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	80.00%				.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	12	50.00%	4	50.00%	-1	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	182	0.00%	35	0.00%		.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2696	0.56%	1146	1.13%	-2.17	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	265	0.00%	169	0.00%		.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	15	2:28	13	4:13	-1.59	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	0.00%				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	176	85.23%	61	95.08%	-0.06	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	24	87.50%	4	100.00%	-1.18	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0						
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	105	89.52%	35	100.00%	0.09	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	1	100.00%		.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	271	0.74%	17	0.00%	-1.73	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8719	1.88%	3478	1.15%	0.73	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	956	0.52%	644	1.09%	-1.78	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	6:23				.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	164	3:44	40	2:42	0.39	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:23	7	15:17	-3.54	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	14	71.43%				.
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	272	95.59%	149	95.97%	-1.04	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	28	78.57%	30	96.67%	0.05	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	129	87.60%	60	88.33%	-1.07	

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Qwest 272 Sunset Special Access Measurements
MARCH 2017

				MARCH 2017					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%			.	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	782	1.02%	197	2.03%	-1.7	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16605	0.87%	6976	0.90%	-1.16	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1711	0.23%	1122	0.18%	-0.81	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	3:05	4	13:35	-2.34	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	144	4:31	63	6:14	-1.67	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	2:15	2	1:21	-0.89	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%			.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	29	100.00%	24	95.83%	-1.67	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	4	100.00%	1	100.00%	.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	21	90.48%	6	83.33%	-1.3	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	145	2.07%	29	0.00%	-1.12	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2569	2.14%	1635	5.81%	-4.8	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	237	0.00%	163	3.07%	-2.65	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	6:45			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	55	3:00	95	3:18	-1.42	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			5	4:30	.	

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Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	57	73.68%	2	50.00%	-1.45	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1070	90.56%	623	96.47%	0.22	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	100	86.00%	46	89.13%	-0.86	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	6	100.00%				
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	545	88.62%	354	85.31%	-1.54	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	83.33%	14	100.00%	-0.5	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	624	0.96%	78	1.28%	-1.16	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	19725	1.99%	10407	1.83%	-0.41	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1951	0.41%	1384	0.22%	-0.42	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	19	7:34	4	2:21	-0.33	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1176	3:47	571	4:07	-2.02	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23	2:48	10	4:35	-1.83	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	29	75.86%	9	77.78%	-1.22	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1057	90.73%	575	92.00%	-0.77	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	118	88.98%	66	66.67%	-3.25	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	1	100.00%		
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	540	96.30%	270	85.56%	-3.05	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	12	83.33%	11	81.82%	-1.06	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	763	0.52%	107	0.93%	-1.32	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	20821	1.09%	10771	1.00%	-0.59	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	2172	0.92%	1434	0.77%	-0.7	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	9:16	3	4:54	-0.53	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	679	3:17	323	4:55	-2.83	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	59	3:58	34	5:30	-1.63	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	29	72.41%	1	100.00%	-1.38	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	604	89.24%	285	90.18%	-0.92	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	76	85.53%	12	75.00%	-1.56	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS0	4	100.00%				
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	268	86.94%	91	86.81%	-1.02	

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Qwest 272 Sunset Special Access Measurements
MARCH 2017

State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	84.62%	2	50.00%	-1.69	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	565	0.53%	35	0.00%	-1.59	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	11100	1.05%	5600	1.02%	-0.87	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1105	0.18%	931	0.11%	-0.74	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	10	13:51	1	123:07	-10.1	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	350	4:28	170	6:12	-1.8	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	5:18	3	1:38	-1.11	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	21	85.71%	12	83.33%	-1.11	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	246	88.62%	116	94.83%	-0.13	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	29	93.10%	5	60.00%	-2.29	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS0	5	100.00%	2	50.00%	-2.04	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	92	78.26%	68	75.00%	-1.29	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	11	100.00%				
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	159	1.26%	5	0.00%	-1.94	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4225	1.75%	2991	1.91%	-1.29	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	465	0.43%	345	0.87%	-1.48	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	7:17	1	1:32	-0.84	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	221	5:15	171	6:02	-1.71	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	9:18	9	4:22	-0.38	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	157	63.06%	30	90.00%	0.42	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	917	88.44%	294	91.84%	-0.58	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	186	81.72%	41	80.49%	-1.09	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS0	3	100.00%	11	90.91%	-1.33	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	378	90.74%	108	88.89%	-1.21	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	46	91.30%	7	85.71%	-1.29	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1288	0.70%	219	0.46%	-1.09	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	17068	0.76%	7122	0.95%	-1.92	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1853	0.59%	1078	0.28%	-0.27	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	27	7:08	2	4:17	-0.89	

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State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	389	3:34	203	4:10	-1.63	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	34	2:38	9	4:28	-1.77	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%				.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	232	89.66%	93	91.40%	-0.88	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	88.89%	9	55.56%	-1.96	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	91	90.11%	58	79.31%	-2.12	
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			2	50.00%		.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	235	0.85%	20	0.00%	-1.63	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4133	1.35%	2176	0.87%	0.02	
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	427	0.23%	339	0.29%	-1.1	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	13:30				.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	169	5:17	58	3:47	-0.12	
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	21:26	2	1:56	-0.8	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%				.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	155	82.58%	80	95.00%	0.3	
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	83.33%	10	60.00%	-1.83	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	34	94.12%	18	94.44%	-1.37	
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	2	100.00%		.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	274	0.36%	41	0.00%	-1.68	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3171	1.01%	1542	1.10%	-1.18	
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	293	0.00%	251	0.00%		.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:36	1	6:08	-3.21	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	97	7:44	52	7:04	-0.92	
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	16:26				.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	14	92.86%	6	100.00%	-1.32	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	275	92.73%	121	95.04%	-0.69	
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	48	83.33%	12	91.67%	-0.88	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%	1	100.00%		.

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State	Metric	Metric Name	Product	QTR					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	87	87.36%	42	90.48%	-0.88	
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	3	66.67%	-1.76	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	436	0.92%	97	1.03%	-1.06	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6151	1.33%	2555	0.86%	0.12	
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	564	0.35%	433	0.46%	-1.16	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	8:43	3	13:24	-1.53	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	247	4:33	66	4:57	-1.34	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:38	5	1:47	-0.58	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	44	84.09%	4	75.00%	-1.28	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	408	91.67%	201	94.53%	-0.59	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	30	90.00%	20	70.00%	-2.1	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%		
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	154	90.91%	110	91.82%	-0.99	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	10	80.00%	-1.3	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	286	0.70%	21	0.00%	-1.68	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6305	1.67%	3701	1.81%	-1.33	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	735	0.68%	634	0.47%	-0.7	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	5:42				
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	316	3:26	202	3:48	-1.63	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	3:31	8	4:34	-1.21	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	51	68.63%	37	83.78%	-0.16	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	532	91.35%	311	90.03%	-1.24	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	42	88.10%	32	78.13%	-1.7	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	152	80.92%	257	85.60%	-0.45	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	66.67%	4	75.00%	-1.26	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	652	0.46%	25	0.00%	-1.76	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	10181	0.71%	4510	0.73%	-1.1	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1145	0.26%	935	0.43%	-1.39	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	7:33				

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OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	216	3:29	98	4:44	-2.43	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	8	1:45	13	2:21	-1.44	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	60.00%				
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	137	80.29%	59	89.83%	-0.12	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	84.00%	9	66.67%	-1.67	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	57	80.70%	19	73.68%	-1.4	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	4	100.00%	-0.89	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	183	0.00%	35	0.00%		
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2757	1.09%	1145	1.22%	-1.22	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	267	0.37%	169	0.00%	-1.17	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	91	4:07	43	6:32	-2.14	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	3:49				
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	61	67.21%	6	83.33%	-0.82	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	540	85.00%	295	95.93%	0.85	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	67	91.04%	11	100.00%	-0.83	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%				
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	256	90.63%	78	87.18%	-1.44	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	87.50%	3	100.00%	-1.37	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	276	0.36%	17	0.00%	-1.96	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8786	1.96%	3504	1.34%	0.42	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	970	0.62%	644	0.62%	-1	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	6:23				
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	515	3:40	140	3:55	-1.43	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	19	1:58	12	10:40	-2.98	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	33	81.82%				
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	1001	89.41%	373	93.83%	-0.33	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	94	84.04%	42	90.48%	-0.56	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	0.00%				
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	459	89.98%	148	79.73%	-2.21	

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WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	10	90.00%	4	100.00%	-1.34	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	788	0.63%	197	4.06%	-3.29	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	16804	1.09%	7080	1.17%	-1.34	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1737	0.63%	1135	0.18%	0.08	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	16	7:07	23	8:04	-1.16	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	549	4:17	248	5:27	-2.38	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	33	2:41	5	3:44	-1.27	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	1	100.00%	.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	164	95.73%	60	93.33%	-1.37	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	92.86%	3	100.00%	-1.56	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	103	89.32%	26	65.38%	-2.83	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	147	0.68%	29	0.00%	-1.59	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2599	1.50%	1645	2.67%	-2.64	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	238	0.42%	164	1.22%	-1.56	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	6:45			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	118	3:05	133	3:30	-1.54	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	0:09	5	4:30	-2.21	

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